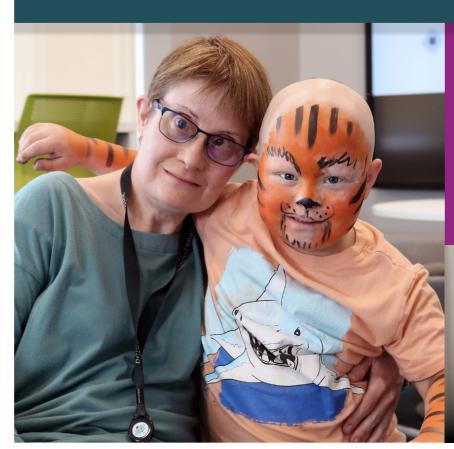




IMPACT 20 REPORT 24

Our life-changing support and services enable people with Down syndrome to live to their fullest potential.

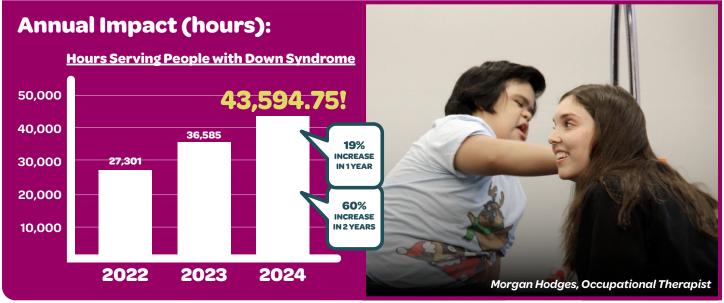


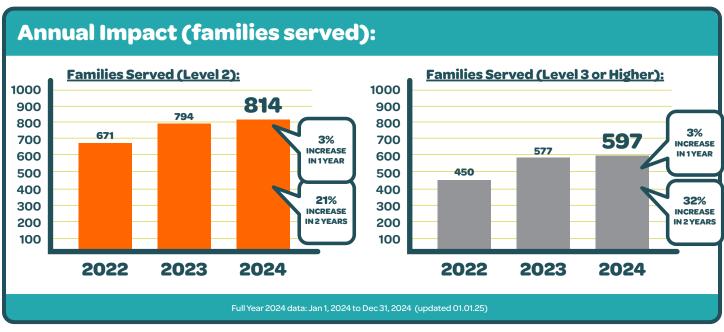




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Our Levels of Engagement:

Data Collection & Assessment

Event or Seminar

Attendance

Intake or Consultation

■ Level 4

Age-Level Group Programs Level 5

Therapy Group or Evaluation

Level 6

Direct Therapy or Adult Day Services ■ Level 7

Employment or Job Coaching

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Our Top 10 Services (Full year 2024) and Hours of Service:





Parent/Caregiver Satisfaction Survey

Cumulative Survey results for 2024



Our goal: 90% of responses at a rating of 8 or higher on all 3 questions - MET!

Overall, I am satisfied with the service, program, or event we recently experienced at Down Syndrome Innovations.

(1-10 rating: Completely Dissatisfied to Completely Satisfied)

Question 1: 98.57% rated 8 or higher!

Engaging in this service, program, or event helped us with our goals of advancing the skills and/or quality of life of our loved one with Down Syndrome.

(1-10 rating: Strongly Disagree to Strongly Agree)

Question 2: 91.92% rated 8 or higher!

Our family is likely to engage in another service, program, or event at Down Syndrome Innovations.

(1-10 rating: Not at all Likely to Extremely Likely)

0 2 3 4 5 6 2 8 9 0

Question 3: 97.76% rated 8 or higher!

Participate in our satisfaction survey here >>



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IN OUR COMMUNITY PARTNERS!

HOURS

WE INVESTED IN, OR COLLABORATED WITH

153

PROFESSIONALS,

RELATED TO OUR MISSION!

This investment included service providers, employers, physicians, educators, and state/county IDD employees



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